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# SUSTAINABLE TOURISM DEVELOPMENT IN LY SON ISLAND DISTRICT, QUANG NGAI PROVINCE, VIETNAM

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#### **ABSTRACT**

Through research and assessment on the level of sustainable development, it can be seen that tourism activities in Ly Son island district, Quang Ngai province, Vietnam have been developing in a sustainable direction. This sustainability is fully demonstrated through economic, social and environmental aspects... The aggregate score on three economic, social and environmental domains is quite high, with a given score compared to the maximum score percentage of 68.8%, 70.8% and 62.8% respectively. Thus, it can be affirmed that tourism in Ly Son island district, Quang Ngai province, Vietnam is quite sustainable. However, tourism activities here in the process of development also reveal some potential risks of unsustainability. These risks need to be overcome for tourism activities in Ly Son island district to become a bright spot in tourism development in the sea and island area of Vietnam.

Keywords: Sustainable tourism development, tourism activities, Ly Son island district.

#### 1. INTRODUCTION

The central coastal strip of Vietnam is one of the areas where many forms of valuable natural resources are concentrated for the development of many different economic sectors such as transportation, fishing and aquaculture, tourism...In particular, this place also has unique landscapes,

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great ecological values of sea and islands like in Ly Son island district, Quang Ngai province. Ly Son island district is located in the Northeast, 15 nautical miles from the mainland of Quang Ngai province, on the sea route from North to South and at the gateway of Dung Quat economic zone; 121 nautical miles from the Hoang Sa archipelago, 90 nautical miles from the nearest international shipping lane, with this position of the island district of Ly Son, the island district has become the leading administrative unit of the country, with the role of ensuring ensure national security and sovereignty at sea, and at the same time have a lot of potential for sustainable tourism development. In recent years, tourism in Ly Son island district has made strong development steps and achieved remarkable achievements. However, in the process of development, tourism activities still reveal unsustainable factors in all three fields of economy, society and environment.

Sustainable tourism development is a new category in the tourism development strategy in many countries around the world and in Vietnam, so studying and identifying signs (indicators) to identify the state of this development process is very important. Based on these signs, managers can have appropriate and timely solutions to adjust activities to achieve a more sustainable state for the development process. The research and assessment of the sustainability of tourism activities in Ly Son island district, Quang Ngai province, Vietnam is an urgent job, to clarify the sustainable development of the tourism industry in terms of economic, social and environmental aspects. Evaluation results will create a scientific basis to contribute to the development of proper tourism development right from the first stage to ensure sustainable goals for Ly Son island district.

#### 2. RESEARCH QUESTIONS

Tourism development in Ly Son island district, Quang Ngai province in recent years has made significant progress, however, in the development process, there have appeared some unsustainable factors from an economic perspective, society and environment. Therefore, this study aims to establish a scientific basis for sustainable tourism development in Ly Son island district, Quang Ngai province. To achieve the above research purpose, the following study will answer the following questions:

- 1) To what extent does tourism development in Ly Son island district, Quang Ngai province meet the criteria of sustainable tourism?
- 2) What solutions to promote sustainable tourism development in Ly Son island district, Quang Ngai province?

In order to achieve the stated purposes, the following research will focus on solving the following tasks:

1) Assess the level of sustainable tourism development in Ly Son island district, identify problems for ensuring sustainable tourism in Ly Son island district, Quang Ngai province.

2) Propose orientations and solutions for sustainable tourism development in Ly Son island district, Quang Ngai province.

#### 3. DATA AND METHODOLOGY

#### 3.1. Data sources

In order to obtain objective and scientifically accurate assessments of tourism development issues in Ly Son island district, Quang Ngai province, we conducted a survey by questionnaire and in-depth interviews with 3678 people (2601 domestic tourists, 418 international tourists and 659 local communities) were collected in Ly Son island district according to prepared questionnaires. In addition, we consulted experts and managers in developing a set of criteria to evaluate the sustainability of tourism activities for Ly Son island district, Quang Ngai province.

### 3.2. Method of assessing the sustainability of tourism activities in Ly Son island district under fields the economic, social and environmental

#### 3.2.1. Proposing to develop a set of criteria to assess the sustainability of tourism activities

The process of developing criteria for assessing the sustainability level of the data contract: is carried out in a four-step process:

- Step 1: Review and review existing criteria;
- Step 2: Think about, propose new criteria;
- Step 3: Screening, selection criteria;
- Step 4: Combine and harmonize the criteria.

Determine the criteria related to data collection in Ly Son island district: During the period 2007 - 2020, the tourism development of Ly Son island district has achieved many significant achievements such as the average number of tourists coming to the district each year 57.4%, tourism income achieved a growth rate of 67.2%/year. In 2020, tourism contributed 10.8% in the economic structure of Ly Son island district. Achieving the above results, tourism contributes directly to the economic restructuring of the island district in the direction of promoting the advantages and comparative advantages of the locality, gradually reducing the proportion of agriculture from 67.32 % (in 2007) to 59.5% (in 2015) and by 2020 it will be 42.7%, instead the service industry will increase in order from 29.32% to 35.3% and 46.9% (Ly Son District People's Committee, 2011, 2016, 2021). Tourism also contributes significantly to improving income and living standards for island district communities. However, besides these achievements, tourism development in Ly Son island district still has many

shortcomings and limitations to overcome. In order to comprehensively evaluate the shortcomings and limitations, we conducted interviews with experts of prestigious research institutes and universities, tourism managers of the Department of Culture, Sports and Tourism Quang Ngai province calendar, officials and staff of the Information and Culture Department and the People's Committee of Ly Son island district, tourists as well as some local people to identify the main issues that are currently concerned, specifically include the following issues:

Regarding economic issues: Ly Son island district has not built a unique, unique and attractive tourism product to attract visitors to stay for a long time, the level of meeting customers' needs is still low, so the rate of satisfied tourists and returning to Ly Son is very low; The propaganda and promotion of tourist island image is not strong and not diversified, the presence rate in tourism communication events is still low, so visitors to Ly Son are not much, especially international visitors; The contingent of state management staff on tourism as well as service staff at motels and hotel hotels has not yet had professional skills (Ly Son District People's Committee, 2008, 2010, 2015, 2020).

Regarding social issues: The rate of local communities involved in building, commenting and supervising the implementation of local investment and tourism development projects is still very low; The rate of employment in the tourism industry for local people on the total number of employees is still low; The situation of begging, stealing and pulling tourists tends to increase.

Regarding environmental issues: Environmental sanitation, garbage collection at tourist sites still have many shortcomings; Many accommodation establishments do not have a waste collection and treatment system; The rate of contribution from tourism income to the conservation of natural resources and environmental protection in resorts and tourist sites is still very low (Ly Son District People's Committee, 2008, 2015, 2020).

#### 3.2.2. The results suggest a set of criteria to assess the sustainability of tourism activities

On the basis of the above-mentioned issues, to ensure the harmonization between economic and social objectives and the protection of environmental resources, we have developed a set of criteria according to the four process. The steps are given above. In this process, step one (Review and review of existing criteria) is conducted mainly based on the documents of reputable organizations and individuals researching on tourism such as Manning's (Manning, E.W.,1996), Criteria for assessing the sustainability of tourism development by Martin Mowforth and Ian Munt (Martin Mowforth and Ian Munt, 2001), Criteria for assessing the sustainability of tourism activities by Pham Trung Luong (Pham Trung Luong, 2008) and by Netherlands Development Organization and the University of Hawaii (Twining Ward, L., 2007)... After comparing the existing criteria with the objectives as well as the priority issues in sustainable tourism development identified for Ly Son island district, we developed a list of Criteria for conducting a "test and verification" assessment according to the above procedure to consider the appropriateness of these criteria. In addition to the existing criteria, we also

interviewed the opinions of experts to research and develop new criteria and refine the criteria, coordinate the criteria based on relevance to the subject matter the main mind and the corresponding goal, easy to measure with available human and financial resources, simple and understandable to meet management measures and especially to determine the percentage for each criterion to beat, therefore, it is possible to propose specific and effective solutions to bring the tourism development of Ly Son island district towards sustainable development. The result has been developed a set of criteria to assess the sustainability of tourism activities in Ly Son island district in terms of economic, social, environmental and State management perspective (this group is integrating in each economic, social and environmental domain to have a more comprehensive view) is shown in the following tables:

**Table 1.** Criteria for assessing the sustainability of tourism activities in Ly Son island district under fields the economic

Criteria for sustainable tour	ism	Recommended standard
1.Index of tourism income and proportion of tourism in the economic structure	<ul> <li>Speed of tourism income growth</li> <li>Speed of increasing the proportion of tourism in the local economic structure</li> </ul>	<ul> <li>Very sustainable:&gt; 10%/year</li> <li>Quite sustainable: 8 - 10%/year</li> <li>Average sustainability: 4-7%/year</li> <li>Less sustainable: &lt;4%/year</li> </ul>
2. Index of tourists	<ul><li>Average growth rate of spending</li><li>Speed up the average number of days of stay</li></ul>	<ul> <li>Very sustainable:&gt; 10%/year</li> <li>Quite sustainable: 8 - 10%/year</li> <li>Average sustainability: 4-7%/year</li> <li>Less sustainable: &lt;4%/year</li> </ul>
2. Index of tourists	- The rate of tourists returning - Satisfaction rate of tourists	<ul> <li>Very sustainable:&gt; 80%</li> <li>Quite sustainable: 60-80%</li> <li>Average sustainability: 40-59%</li> <li>Less sustainable: &lt;40%</li> </ul>
3. Responsibility in tourism promotional activities	- The accuracy of broadcast information compared to reality  Presence rate in Tourism communication events	<ul> <li>Very sustainable:&gt; 80%</li> <li>Quite sustainable: 60-80%</li> <li>Average sustainability: 40-59%</li> <li>Less sustainable: &lt;40%</li> </ul>
4. The quality of tourism resources is raised in a	- Percentage of tourism workers participating in training courses	<ul> <li>Very sustainable:&gt; 80%</li> <li>Quite sustainable: 60-80%</li> <li>Average sustainability: 40-59%</li> <li>Less sustainable: &lt;40%</li> </ul>
sustainable way	- The rate of increase of the tourism labor force participating in annual training courses	<ul><li>Very sustainable:&gt; 10%/year</li><li>Quite sustainable: 8 - 10%/year</li><li>Average sustainability: 4-7%/year</li></ul>

		- Less sustainable: <4%/year
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**Table 2.** Criteria for assessing the sustainability of tourism activities in Ly Son island district under fields the social

Criteria for sus	tainable tourism	Recommended standard		
1. Speed of	- Speed of development of shipping business			
development	establishments	- Very sustainable:> 20%/year		
of small and	- Speed of development of accommodation	- Quite sustainable: 15-20%/year		
medium	business establishments	- Average sustainability: 8-14%/year		
tourism	- Speed of development of catering business	- Less sustainable: <8%/year		
enterprises	establishments			
2. The	- Proportion of local communities participating			
satisfaction	in building, commenting and supervising the	- Very sustainable:> 80%		
level of the	implementation of investment projects and	- Quite sustainable: 60-80%		
local	tourism development in the locality (number of	- Average sustainability: 40-59%		
community	people surveyed)	- Less sustainable: <40%		
for tourism	- Overall satisfaction of the local community for			
activities	tourism activities (number of people surveyed)			
	- The rate of employment in the tourism industry for local people over the total number	- Very sustainable:> 10%/year		
		- Quite sustainable: 8 - 10%/year		
3. Create jobs	of local employees	- Average sustainability: 4-7%/year		
for local		- Less sustainable: <4%/year		
people		- Very sustainable:> 80%		
	- The rate of employment increase in tourism	- Quite sustainable: 60-80%		
		- Average sustainability: 40-59%		
		- Less sustainable: <40%		
	- Health risks (illness, accident) due to tourism	- Very sustainable: <5 cases/year		
4. Regarding	for tourists	- Quite sustainable: 5-10 cases/year		
the work of	- Number of theft and robbery cases involving	- Average sustainability: 11-15		
ensuring	tourists	cases/year		
safety,		- Less sustainable:> 15 cases/year		
security and		<ul><li>Very sustainable: &lt;10 cases/year</li><li>Quite sustainable: 10-15 cases/year</li></ul>		
social	- The number of begging phenomena, street	- Average sustainability: 16-20		
security	vendors clinging to, seizing tourists			
		cases/year - Less sustainable:> 20 cases/year		
		Less sustamatione. 20 cases/ year		

**Table 3.** Criteria for assessing the sustainability of tourism activities in Ly Son island district under fields the environmental

Criteria for sus	tainable tourism	Recommended standard
1.Proportion of	tourist sites and spots invested in renovation	
and conservation	on	- Very sustainable:> 80%
2. Proportion o	f planned resorts and sites	- Quite sustainable: 60-80%
3. Rate of	contribution from tourism income for	- Average sustainability: 40-59%
conservation,	resource development and environmental	- Less sustainable: <40%
protection		
	- The rate of tourist resorts and spots has	
	regulations on sightseeing rules and	
	environmental protection	
	- Percentage of tourist sites and sites with	
4. Managing	daily garbage collection	- Very sustainable:> 80%
and limiting	- Percentage of tourist sites and destinations	- Quite sustainable: 60-80%
pressure on	has limited capacity for tourists	- Average sustainability: 40-59%
the	- Percentage of tourist sites and destinations	- Less sustainable: <40%
environment	with standard garbage bins	
in tourist	- Percentage of accommodation facilities	
sites and	with standard waste collection and treatment	
destinations	systems	
	Avarage amount of water wood per tourist	- Very sustainable: <100 liters
	- Average amount of water used per tourist	- Quite sustainable: 100 - 150 liters
	per day and night stay in accommodation	- Average sustainability: 151 - 200 liters
	facilities (liters)	- Less sustainable:> 200 liters

Determine the weight: The most important criterion is 3, the less important criterion is the weight of 2 and the weight of 1 is the least important criterion. Each evaluation criterion is determined to correspond to the following 4 levels: (1) Very sustainable: 4 scores; (2) Quite sustainable: 3 scores; (3) Average sustainability: 2 scores; (4) less sustainable: 1 scores.

Assessment score: The individual assessment scores of each indicator is scores of that indicator corresponding to the rating scale multiplied by the weight of that factor. Thus, the highest individual assessment scores of an element with the highest level and the highest coefficient is  $4 \times 3 = 12$ . The lowest evaluation scores is the lowest order of the first order of the coefficient low will be  $1 \times 1 = 1$  (Tables 4.5 and 6).

Table 4. Evaluation of the overall sustainability of tourism activities in Ly Son island district under fields the economic

	Criteria for sustainable	Weight	Rating scores according to criteria			
	tourism	Weight	4	3	2	1
	1. Index of tourism					
	income and proportion	3	12	9	6	3
	of tourism in the	3	12		G	
	economic structure					
	2. Index of tourists	2	8	6	4	2
	3.Responsibility in					
Economy	tourism promotional	1	4	3	2	1
	activities					
	4. The quality of					
	tourism resources is	2	8	6	4	2
	raised in a sustainable					
	way					
	Final scores		32	24	16	8
	% of the maximum scores	S	76-100%	51-75%	25-50%	< 25%
	Rating hierarchy		Very	Quite	Average	Less
	<i>G</i> ,		sustainable	sustainable	sustainability	sustainable

**Table 5.** General assessment of the sustainability of tourism activities in Ly Son island district under fields the social

	Criteria for sustainable	Weight	Rating scores according to criteria			
	tourism	vv Cigitt	4	3	2	1
	1. Speed of development					
	of small and medium	1	4	3	2	1
	tourism enterprises					
Society	2. The satisfaction level					
	of the local community	3	12	9	6	3
	for tourism activities					
	3. Create jobs for local	3	12	9	6	3
	people	3	12			
	4. Regarding the work of					
	ensuring safety, security	2	8	6	4	2
	and social security					
	Final score		36	27	18	9
	% of the maximum score		76-100%	51-75%	25-50%	<25%

Rating hierarchy	Very	Quite	Average	Less	
Rating inerarchy	sustainable	sustainable	sustainability	sustainable	

**Table 6.** General assessment of the sustainability of tourism activities in Ly Son island district under fields the environmental

Sustainable tourism  1. Proportion of tourist sites and spots invested in renovation and conservation  2. Proportion of planned resorts and sites  3. Rate of contribution from tourism income for conservation, resource development and environmental protection  4. Managing and limiting pressure on the environment in tourist sites and destinations  Final scores  Rating hierarchy  Weight  4 3 2 2 1  8 6 4 4 2  2 8 8 6 4 4 2  2 8 8 6 3 4 2  3 Rate of contribution from tourism income for conservation, resource development and environmental protection  4. Managing and limiting pressure on the environment in tourist sites and destinations  Final scores  76-100% 51-75% 25-50% < 25%  Rating hierarchy  Very Quite Average Less sustainable		Criteria for		Rating scores	s according to	criteria	
Tourism   1. Proportion of tourist sites and spots invested in 2   8   6   4   2		sustainable	Weight	4	3	2	1
tourist sites and spots invested in renovation and conservation  2. Proportion of planned resorts 2 8 6 4 2  3. Rate of contribution from tourism income for conservation, resource development and environmental protection  4. Managing and limiting pressure on the environment in tourist sites and destinations  Final scores  76-100%  9 4 2  9 6 3  12 9 6 3  15 9 6  16 9 9		tourism					
Spots invested in renovation and conservation   2		1. Proportion of					
Proportion   Pro		tourist sites and					
Conservation   2. Proportion of planned resorts   2   8   6   4   2		spots invested in	2	8	6	4	2
2. Proportion of planned resorts 2 and sites   3. Rate of contribution from tourism income for conservation, resource development and environmental protection   4. Managing and limiting pressure on the environment in tourist sites and destinations   12   9   6   3   3   12   9   6   3   6   6   6   6   7   7   7   7   7   7		renovation and					
Planned resorts and sites   2		conservation					
## Additional State     3.		2. Proportion of					
3. Rate of contribution from tourism income for conservation, resource development and environmental protection  4. Managing and limiting pressure on the environment in tourist sites and destinations  Final scores  36  27  18  9  6  3  12  9  6  3  12  9  6  3  76-100%  76		planned resorts	2	8	6	4	2
Environment  Environment  Contribution from tourism income for conservation, resource development and environmental protection  4. Managing and limiting pressure on the environment in tourist sites and destinations  Final scores  76-100%  751-75%  75-50%		and sites					
Environment  tourism income for conservation, resource development and environmental protection  4. Managing and limiting pressure on the environment in tourist sites and destinations  Final scores  % of the maximum scores  76-100%  10-2  8  6  4  2  8  6  4  4  2  8  6  4  5  4  2  8  6  4  9  6  3  12  9  6  3  12  9  6  3  9  6  3  12  9  6  3  12  9  6  3  12  9  6  3  12  9  6  3  12  9  6  8  8  8  8  8  8  8  8  8  8  8  8		3. Rate of					
Environment for conservation, resource development and environmental protection  4. Managing and limiting pressure on the environment in tourist sites and destinations  Final scores  6 4 2  8 6 4 2  8 7 7 8 7 8 7 8 7 8 7 8 7 8 7 8 7 8 7		contribution from		8	6	4	
Environment resource development and environmental protection  4. Managing and limiting pressure on the environment in tourist sites and destinations  Final scores  76-100%  71-75%  72-75%  73-75%  75-75%		tourism income					
Environment development and environmental protection  4. Managing and limiting pressure on the environment in tourist sites and destinations  Final scores  76-100%  71-100%		for conservation,	2				2
development and environmental protection  4. Managing and limiting pressure on the environment in tourist sites and destinations  Final scores  3 12 9 6 3  Final scores  36 27 18 9  % of the maximum scores  76-100% 51-75% 25-50% < 25%  Rating hierarchy  Very Quite Average Less	Environment	resource	2				2
protection  4. Managing and limiting pressure on the environment in tourist sites and destinations  Final scores  76-100%  75-50%  Rating hierarchy  75-100%	Environment	development and					
4. Managing and limiting pressure on the environment in tourist sites and destinations  Final scores  3 12 9 6 3  Final scores  36 27 18 9  % of the maximum scores  76-100% 51-75% 25-50% < 25%  Rating hierarchy  Very Quite Average Less		environmental					
limiting pressure on the environment in tourist sites and destinations  Final scores  76-100%  75-75%  75-50%		protection					
on the environment in tourist sites and destinations       3       12       9       6       3         Final scores       36       27       18       9         % of the maximum scores       76-100%       51-75%       25-50%       < 25%		4. Managing and					
environment in tourist sites and destinations   3		limiting pressure					
environment in tourist sites and destinations  Final scores  36  27  18  9  % of the maximum scores  76-100%  51-75%  25-50%  Average  Less		on the	3	12	0	6	3
destinations         36         27         18         9           % of the maximum scores         76-100%         51-75%         25-50%         < 25%		environment in	3	12			
Final scores         36         27         18         9           % of the maximum scores         76-100%         51-75%         25-50%         < 25%		tourist sites and					
% of the maximum scores 76-100% 51-75% 25-50% < 25%  Rating hierarchy Very Quite Average Less		destinations					
Rating hierarchy Very Quite Average Less		Final scores		36	27	18	9
		% of the maximum	scores	76-100%	51-75%	25-50%	< 25%
sustainable sustainable sustainable sustainable		Rating hierarchy		Very	Quite	Average	Less
				sustainable	sustainable	sustainability	sustainable

The decentralization of the sustainability level of tourism activities corresponds to the rate of assessment compared to the maximum scores based on the research results of some similar studies and

based on the results of an in-depth investigation of an expert. The results of general assessment show the sustainability of tourism activities of Ly Son island district in terms of economic, social and environmental sustainability. This result is the basis for developing strategies and solutions for tourism development in Ly Son island district in a sustainable way.

#### 4. RESEARCH RESULTS

## 4.1. Results of assessing the sustainability of tourism activities in Ly Son island district under fields the economic, social and environmental

#### 4.1.1. Assessing the sustainability of tourism activities under fields the economic

Tourism income and the proportion of tourism in the economic structure: From 2007 to 2020, the number of tourists to Ly Son island district increased, so the tourism income also increased significantly. In 2007, tourism income of Ly Son island district reached 1.06 billion VND, in 2012 reached 10.44 billion VND and especially in 2015 reached 114 billion VND. In 2018 tourism income will reach 276.8 billion VND, in 2019 it will be 317.6 billion VND (2.8 times higher than in 2015), however, by 2020 tourism income will only reach 235.1 billion VND (decreased by 82.5 billion VND compared to 2019) due to the prolonged Covid-19 epidemic, the number of tourists to Ly Son island district has decreased a lot. The average growth rate of tourism income is 67.2% and the average growth rate of tourism proportion in the district's economic structure is 72,6%/year (2007 - 2020). Therefore, the evaluation point for the index of tourism income and the proportion of tourism in the economic structure is 4 scores, with the level being very sustainable.

**Table 7.** *Index of tourism income and proportion of tourism in economic structure* 

Criteria for sustainable tourism		Results	Level	Rating	Average
			Sustainability	scores	scores
Index of tourism income and proportion	- Speed of tourism income growth	67,2%	Very sustainable	4	
of tourism in the economic structure	- Speed of increasing the proportion of tourism in the local economic structure	72.6%	Very sustainable	4	4

*Index of tourists:* Through analysis of the indicators of tourists to Ly Son island district in the past years, it shows that: The rate of average spending increase, the average number of days of stay, the rate of satisfaction and return of tourists is only at the average level and assessed as medium sustainable, with a rating of 1.5 scores as shown in Table 8.

Critorio f	or sustainable tourism	Results	Level	Rating	Average
Cinteria	or sustamable tourism	Results	Sustainability	scores	scores
	- Average growth rate of	International visitors: 6.2% and	Average	2	
	spending	domestic visitors: 5.2%	sustainability	2	
Index	- Speed up the average	International visitors: 4.3% and	Average	2	
of	number of days of stay	domestic visitors: 6.5%	sustainability	2	1.5
tourists	- The rate of tourists	International visitors: 6.9% and	Less	1	1.5
	returning	domestic visitors 22.9%	sustainable	1	
	- Satisfaction rate of	International visitors: 39.2% and	Less	1	
	tourists	domestic visitors 34.7%	sustainable	1	

**Table 8.** Result of index assessment on tourists

Responsibility in tourism propaganda and promotion: Tourism propaganda and propaganda in Ly Son has achieved remarkable achievements, but the efficiency is not high, it has not created a common attraction. through, information has not arrived much for visitors, the content has not been implemented much, still passive, lack of cooperation and sharing from tourism enterprises, tourists have access to Ly Son's destination from sources information is still low. Therefore, this criterion is evaluated with a rating of 2 scores, at the average sustainability level.

**Table 9.** Results of assessment of responsibility in propaganda and tourism promotion

Criteria for sustainable tourism		Results	Level	Rating	Average
		Kesuits	Sustainability	scores	scores
Responsibility in tourism promotional	- The accuracy of broadcast information compared to reality	79.2%	Quite sustainable	3	2
activities	- Presence rate in Tourism communication events	17.3%	Less sustainable	1	

The quality of tourism resources is raised in a sustainable way: The labor force participating in tourism business of Ly Son island district has increased over the years, with the average growth rate in the period of 2007 - 2020 reaching 36.6%. In 2007 there were only 155 employees, by 2015 it was 665 people and by 2020 it was 1115 people (7.2 times higher than in 2007 and 1.7 times compared to 2015). However, the quality of labor resources is very low. There are only 21 people with university and college degrees (accounting for 1.9%), 52 people with intermediate qualifications (accounting for 4.7%) but not majoring in tourism; There are 128 people at primary level (accounting for 11.5%), the rest are untrained workers accounting for 81.9%. Although there is an increase in the number of tourism workers over the years, the quality is still very low, there is a shortage of skilled workers and weak professional skills, mainly unskilled and unskilled workers create. Therefore, this criterion is evaluated with a score of 2.5 scores, with a degree of average sustainability.

Criteria for sustainable tourism		Results	Level	Rating	Average
		Kesuits	Sustainability	scores	scores
The quality of tourism resources	- Percentage of tourism workers participating in training courses	18.6%	Less sustainable	1	
is raised in a sustainable way	- The rate of increase of the tourism labor force participating in annual training courses	22.8%	Very sustainable	4	2.5

**Table 10.** Evaluation results of criteria for quality of tourism labor resources

Summarizing the results of assessing the sustainability of tourism activities in the economic field in Ly Son island district with a total score of 22 scores (reaching 68.8% of the maximum score), staying at the level is quite sustainable.

**Table 11.** Summary of assessing the level of sustainable tourism development under fields the economic

	Criteria for sustainable tourism	Weight	Rating scores according to criteria	Total rating scores according to each criterion	
Economy	1. Index of tourism income and proportion of tourism in the economic structure	3	4	12	
	2. Index of tourists	2	1.5	3	
	3. Responsibility in tourism promotional activities	1	2	2	
	4. The quality of tourism resources is raised in a sustainable way	2	2.5	5	
	Final scores			22	
	% of the maximum scores	68.8			
	Rating hierarchy				
				sustainable	

#### 4.1.2. Assessing the level of sustainable tourism development under fields the social

Speed of development of small and medium tourism enterprises: The system of tourism enterprises in Ly Son has increased rapidly over the years as shown in Table 12. Therefore, this criterion is assessed as 4 scores with the level is very sustainable. However, these businesses are

mainly in the form of household, small-scale, low professionalism, so it has a significant impact on meeting the demand for tourists.

TD 11 10	D 1.	c		. 7	. 7		C	11	, ,,		
Table 12.	Results	ot a:	ssessing	the	growth	rate c	it sma	II ana	l medium	tourism	enterprises
I WOIC III	Itobuild	., cv.	JUCUULIUS	1110	5.011111	, core c	, 5	ii ciiici	111000000000000000000000000000000000000	to the torre	cities probes

Criteria for sustai	inable tourism	Results	Level Sustainability	Rating scores	Average scores
Speed of development of	- Speed of development of shipping business establishments	47.5%	Very sustainable	4	
small and medium tourism	- Speed of development of accommodation business establishments	56.2%	Very sustainable	4	4
enterprises	- Speed of development of catering business establishments	62.4%	Very sustainable	4	

The level of satisfaction of the local community with the database: Most of the tourist sites in Ly Son island district being exploited and used have the participation and support of the community and reach the level of comedy high heart (93.8%). However, the proportion of local communities involved in building, commenting and monitoring the implementation of local databases is very small (only 16.1%). Therefore, the evaluation score is 2.5 scores with a level that is quite sustainable.

**Table 13.** Results of evaluation on the satisfaction level of local communities

Criteria for susta	ninable tourism	Results	Level Sustainability	Rating scores	Average scores
The satisfaction level of the local community for tourism	- Proportion of local communities participating in building, commenting and supervising the implementation of investment projects and tourism development in the locality (number of people surveyed)	16.1%	Less sustainable	1	2.5
activities	- Overall satisfaction of the local community for tourism activities (number of people surveyed)	93.8%	Very sustainable	4	

Creating jobs for local people: Tourism has solved jobs for more than 1170 direct employees and more than 3215 indirect labors on island districts. However, the employment rate in the tourism industry for local people on the total number of laborers in the island district (2007- 2020 period) is

- The rate of employment increase

in tourism

low, accounting for only 7.8%, with the rate of employment growth. In tourism reached 26.9%. Therefore, the assessment score is 1 scores with the level of being less sustainable.

Level Rating Average Criteria for sustainable tourism Results Sustainability scores scores - The rate of employment in the tourism industry for local people Quite 7.8% Create jobs 3 over the total number of local sustainable for local 2 employees people

26.9%

Less sustainable

1

**Table 14.** Results of evaluation on employment creation for local people

The work of ensuring social security and safety in tourism development: The process of tourism development in recent years in Ly Son, it can be seen that the impact of tourism on culture and society is positive. rather than negative. Social evils related to tourism...are almost nonexistent and are always under the control of local authorities. Therefore, the rating score is 4 scores with a level of very sustainable.

**Table 15.** Evaluation results of work to ensure security and social safety

Criteria for sust	ainable tourism	Results	Level Sustainability	Rating scores	Average scores
Regarding the work of	- Health risks (illness, accident) due to tourism for tourists	4 cases	Very sustainable	4	
ensuring safety,	- Number of theft and robbery cases involving tourists	2 cases	Very sustainable	4	4
security and social security	- The number of begging phenomena, street vendors clinging to, seizing tourists	6 cases	Very sustainable	4	

The results of general assessment of the sustainability of tourism activities in the field of society in the island district with a total score of 22.5 scores (reaching 62.5% compared to the maximum score), at a quite sustainable level.

**Table 16.** Summary assessment of the sustainability of tourism activities under fields the social

		Rating scores	Total rating	scores
Criteria for sustainable tourism	Weight	according to	according to	each
		criteria	criterion	

	1. Speed of development of small and medium tourism enterprises	1	4	4
Society	2. The satisfaction level of the local community for tourism activities	3	2.5	7.5
	3. Create jobs for local people	3	2	6
	4. Regarding the work of ensuring safety, security and social security	2	4	8
	Final scores			25.5
	% of the maximum scores			70.8
	Rating hierarchy			Quite sustainable

### 4.1.3. Assessing the level of sustainable tourism development under fields the environmental

Quantity (rate) of tourist sites and spots invested, renovated and protected: Most of tourist spots in Ly Son island district are invested, renovated and protected (79.1% of tourist destinations/total scores) with a rating score of 3 scores, which is quite sustainable, is shown in Table 17. However, the amount of capital available for this work is still small, currently some degraded points need to be invested, restored and protected again to better serve sustainable development.

Table 17. Results of assessment of tourist areas and destinations invested and restored

Cuitania fon avatainahla tavuiam	Dagulta	Level	Rating	Average
Criteria for sustainable tourism	Results	Sustainability	scores	scores
Proportion of tourist sites and spots invested	79.1%	Quite	2	2
in renovation and conservation	/ 7.1 70	sustainable	3	J

Quantity (proportion) of planned tourist sites and spots: Tourist spots in Ly Son island district, which are planned for investment in tourism development, have a 100% planning rate with a number of points rated 4 scores, at very sustainable level.

**Table 18.** Results of evaluation of indicators of planned tourist areas and spots

Criteria for sustainable tourism	Results	Level	Rating	Average
	Results	Sustainability	scores	scores
Proportion of planned resorts and sites	100%	Very sustainable	4	4

The contribution from tourism income to the conservation and development of natural resources and environmental protection: Currently, the contribution from tourism income to conservation, resource development and environmental protection in Ly Son island district is very low, because all

tourist destinations on the island district do not charge and sell entrance tickets. Thus, on the side of the tourism management agency, there is almost no revenue from the database. All funding sources for investment in conservation, resource development and environmental protection are taken from the district budget or supported by the province and the central government. However, the district's funding source each year only allocates about 100 million VND so it is not enough to restore and restore relics at degraded tourist sites. Thus, the evaluation score for this criterion is 1 scores, at a level that is less sustainable.

**Table 19.** Results of assessment of contribution rate from tourism income for conservation, resource development and environmental protection

Cuitania fan ayatainahla tayniana	Dagulta	Level	Rating	Average
Criteria for sustainable tourism	Results	Sustainability	scores	scores
Rate of contribution from tourism income for	Few			
conservation, resource development and	(100 million	Less sustainable	1	1
environmental protection	VND/year)			

Managing and limiting pressure on the environment in tourist sites and destinations: Currently the environment at tourist sites in Ly Son island district is under pressure from fishing and aquaculture activities. products, from the extraction of algae and coastal resources, from the production of onion garlic, from the garbage of residential areas and tourists ... Recently, local authorities have implementing many measures to manage and limit the pressure on the environment at tourist sites. However, the results are not high and there are many shortcomings. Thus, the evaluation score for this criterion is 2.2 scores, at the average level of sustainability shown in Table 20.

**Table 20.** Evaluation results on management and pressure constraints on the environment at tourist sites

Criteria for s	Criteria for sustainable tourism		Level	Rating	Average
			Sustainability	scores	scores
Managing and limiting	- The rate of tourist resorts and spots has regulations on sightseeing rules and environmental protection	79.2%	Quite sustainable	3	
pressure on the	- Percentage of tourist sites and sites with daily garbage collection	11.5%	Less sustainable	1	2.2
environme nt in tourist sites and	- Percentage of tourist sites and destinations has limited capacity for tourists	No	Less sustainable	1	
1239estinat	- Percentage of tourist sites and	92.4%	Very	4	

ion	destinations with standard garbage bins		sustainable		
	- Percentage of accommodation facilities with standard waste collection and treatment systems	7.5%	Less sustainable	1	
	- Average amount of water used per tourist per day and night stay in accommodation facilities (liters)	147 lít	Quite sustainable	3	

The evaluation point summarizes the sustainability of tourism activities in the environmental field in Ly Son island district with a total score of 22.6 scores (reaching 62.8% of the maximum score) at the level quite sustainable is shown in Table 21.

**Table 21.** Summary assessment of the sustainability of tourism activities under fields the environmental

	Criteria for sustainable tourism	Weight	Rating scores according to criteria	Total rating scores according to each criterion
Environment	1. Proportion of tourist sites and spots invested in renovation and conservation	2	3	6
	2. Proportion of planned resorts and sites	2	4	8
	3. Rate of contribution from tourism income for conservation, resource development and environmental protection	2	1	2
	4. Managing and limiting pressure on the environment in tourist sites and destinations	3	2.2	6.6
	Final scores			22.6
	% of the maximum scores			62.8
	Rating hierarchy		Quite sustainable	

The summary of the assessment of the sustainability of tourism activities in Ly Son island district on three economic, social and environmental areas is quite high. Thus, it can be affirmed that tourism activities in Ly Son island district are quite sustainable as shown in Table 22. However, the problem is not only considering the ranking results but also paying attention to the hitting points.

Comprehensive prices on each sector and points to assess each criterion for a comprehensive view to provide orientations and solutions to develop tourism in an appropriate and effective manner.

**Table 22.** Summary assessment of the sustainability of tourism activities in Ly Son island district under fields the economic, social and environmental sustainability

Fields	Final scores	% of the maximum scores	Level Sustainability
Economy	22	68.8	Quite sustainable
Society	25.5	70.8	Quite sustainable
Environment	22.6	62.8	Quite sustainable

### 4.2. Proposing some solutions to contribute to tourism development of Ly Son island district in the direction of sustainability and efficiency

Group of solutions to ensure sustainable tourism development from an economic perspective: Focus on building and developing a tourism product set which is considered a strong and unique feature of Ly Son island district such as: Diving to watch corals; Discover and experience "Garlic Kingdom"; Preserving and promoting cultural and island values associated with national sovereignty. Improve the quality of propaganda and promotion and tourism promotion. In addition, it is necessary to focus on training to improve the quality of tourism workers, assessing the actual situation of the tourism labor force throughout the island district in terms of both quantity and quality and based on development requirements each stage to plan new training and retrain the workforce; actively organize refresher courses to improve the management and professional skills for tourism workers across the island district (Nguyen Thanh Tuong, 2020). Investing the State budget in infrastructure construction, renovation and renovation of cultural and historical relics, promoting tourism, training human resources for tourism... Promoting internal resources, promote socialization, create investment capital to develop tourism services, constantly improve the investment environment in this area, create mechanisms for economic sectors, both household and individual economy to participate investment in tourism service business. Encourage all economic sectors to participate in the database, at the same time planning to build key tourist areas in the area to meet the development needs of the tourism industry.

Group of solutions to ensure sustainable tourism development from a social perspective: Increasing understanding of sustainable tourism development for local communities; Strengthening the role of local communities in tourism development; Share benefits from tourism revenue to support community development. To concentrate on building a model of community-based tourism development in a sustainable manner, ensuring three objectives: Economic objectives: Increase

people's incomes and improve their lives; *Environmental objectives*: Contribute to promoting environmental protection for tourism development of Ly Son island district. Contributing to restoring, conserving and rationally using natural resources, creating tourism products that do not pollute the environment; *Social objectives*: Promoting the role of the community in tourism development with the support of stakeholders, contributing to restoring, preserving and preserving the island's cultural values associated with the issue national rights; increasing access to social services, improving infrastructure, stabilizing production, improving spiritual and material life, contributing to poverty reduction for people in Ly Son island district.

Group of solutions to ensure sustainable tourism development from an environmental perspective: Organize and effectively manage tourism activities; Exploiting, using and protecting natural resources and environment in tourism development. Attracting community participation in tourism environment protection; Supplying domestic water and increasing the capacity of solid waste treatment plants; Renovate, build beautiful beaches and plant forests, build green islands.

Especially, it is necessary to pay attention to the creation of new livelihoods for coastal fishermen to limit negative impacts on environmental resources. The establishment of Ly Son Marine Protected Area aims to preserve and develop marine ecosystems, protect the marine environment and marine resources, and create momentum for local tourism development. Within marine protected areas, fishing and fishing activities are strictly prohibited. This made 700 fishermen practice inshore fishing by basket boat or fishing boat with capacity under 10CV worried about livelihoods in the coming time. Therefore, the issue of creating new livelihoods for fishermen in coastal fishing is a necessary task of local authorities to limit negative impacts on environmental resources. There are two options to focus on livelihood conversion that are to support fishermen with preferential loans to build large capacity vessels to catch outside the protected area and train them to participate in the service. tourist arrivals to Ly Son. It can be seen that people in Ly Son island district will be direct and longterm beneficiaries of marine protected areas. However, people do not fully understand the values that marine protected areas bring, while what they see in the immediate future is the family's source of living being "threatened". Therefore, it is necessary to prioritize the settlement of livelihood problems for coastal fishermen, as this is a prerequisite for Ly Son Marine Protected Area to be successfully implemented and create favorable conditions for distribution develop local tourism towards sustainability.

#### 5. CONCLUSIONS

This study has assessed the sustainability of tourism activities of Ly Son island district in terms of economic, social and environmental aspects, thereby proposing some solutions to contribute to the development of district tourism. Ly Son island in the direction of sustainability and efficiency in three economic, social and environmental areas, associated with the construction of landscapes, renovation

and rational use of resources on the island in association with environmental protection. This study is a supporting document for sectors and levels in building and implementing the socio-economic development plan of the sector and localities in a more sustainable way.

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